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2019 Annual Report

President's Report Kaye Smith

This past year, 2019, was a year of changes and building for SSP. We began the year with a new president. We also decided to try out a committee system for our Board of Directors. Each committee was to promote growth and structure in a different area of the organization.



We began to establish new connections and began partnerships to provide monthly visits to the women at the YWCA and the therapy animals at PBJ Connections. We continued working with the VA, providing services at their monthly Veteran's Connections Day as well as attending other events they hosted, e.g. Welcome Home event at the Columbus Zoo and Nurse Appreciation Day.

SSP spoke at and provided services at The Recovery Conference and worked with hospice nurses at the Kobacker House. We attended wellness fairs at Mt. Carmel School of Nursing and Southeast, and helped relieve caregiver stress at Nationwide Children's Hospital. The Reiki Clinic staffed by SSP volunteers at The Reiki Center provides services to 40 plus clients each month.

As we leave 2019, it is amazing that we have touched over 1,000 people's lives this year. This small group of volunteers show so much compassion. The kindness and care that is shared at every event by both the volunteers and those that are receiving services is such an inspiration, an inspiration to get the word out and help even more people in the years to come.



2019 Board of Directors

Standing: Mickey Stephan, Patrice Rancour, Cindy Patterson, Natalie Zimmerman, Sue Marting, Yalan Weasner.

Seated: Linda Haley, Karan Froom, Kaye Smith, Cheri Roof, Martha Gifreda

Appreciation is extended to the following Board Members who retired in 2019: Karan Froom, Cindy Patterson, Patrice Rancour, and Natalie Zimmerman.

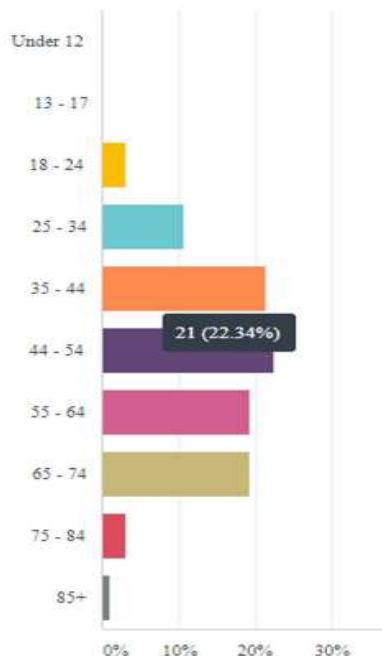
2019 Statistics

Total volunteer hours	1136.5
Administrative hours *	552
Volunteer hours	584.5
Clients served, including rescue animals	1003
Volunteers providing services	40
34 Events hosting SSP	34
12 Social Service Agencies	12
Group to SSP for services	1
Reiki Clinics, held at The Reiki Center	12

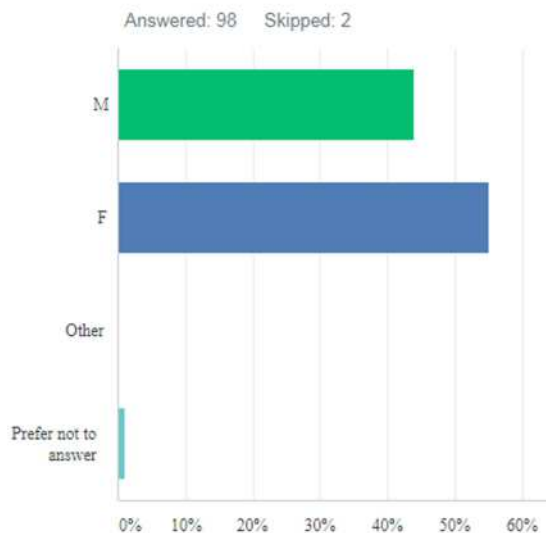
* Includes volunteer training and agency logistics

2019 Client Satisfaction Survey

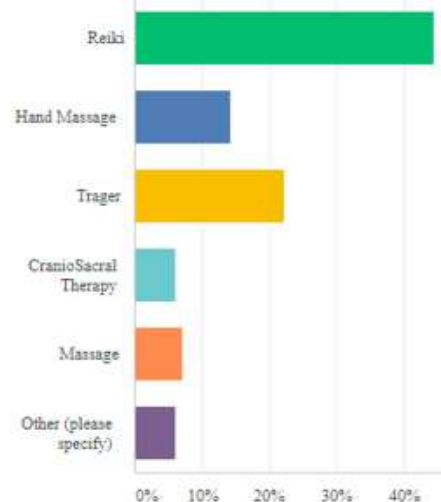
Select your age range



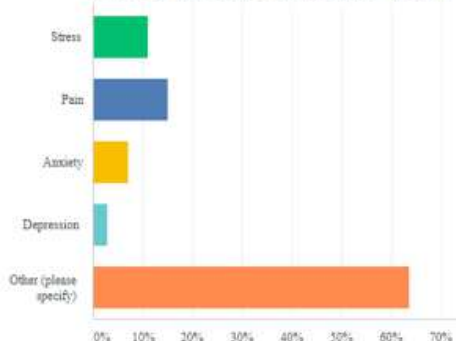
Select your gender



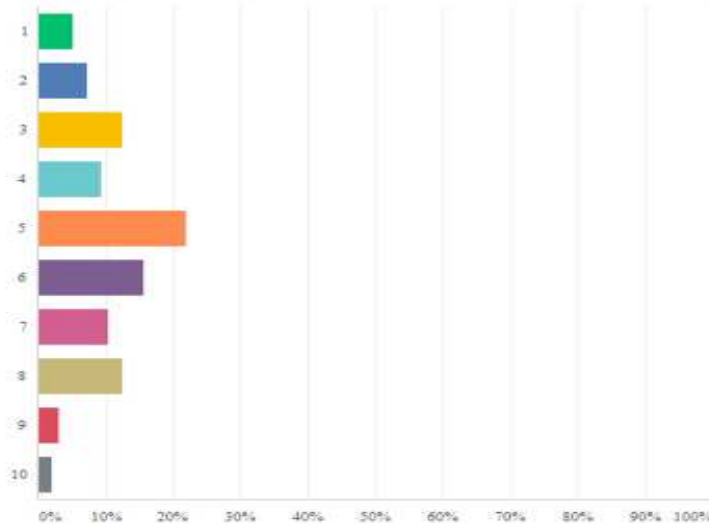
What service did you receive today?



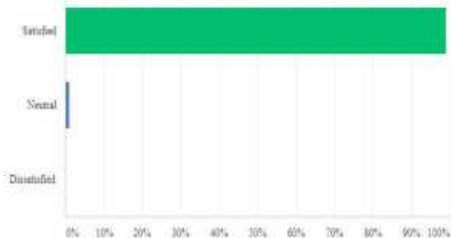
Select the symptom that is most bothersome today



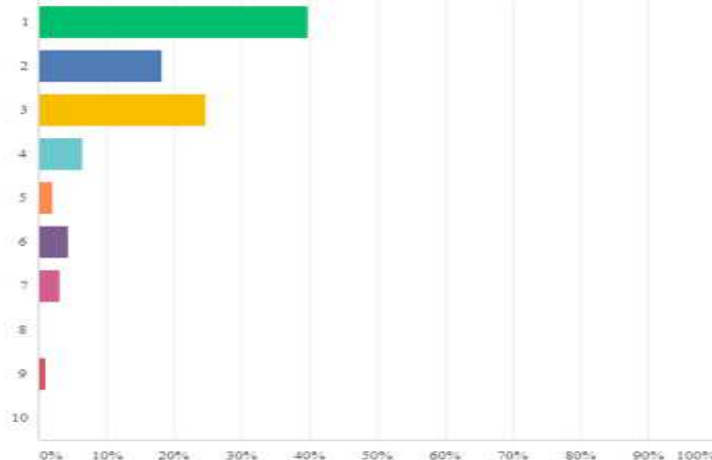
Before your session, rate the symptom on a scale of 1-10, with 1 being its best and 10 being its worst



How satisfied are you with the service you received today?



After your session, rate the symptom on a scale of 1-10 with 1 being its best and 10 being its worst



453 Client Surveys were taken by SSP volunteers in 2019. Results from a randomized sampling of 100 surveys by Survey Monkey are portrayed.